Teacher Answer Key

Case Study

1. The overpayment refund request and fake confirmation were red flags.

2. She filed an unauthorized-activity report, provided screenshots, and Cash App refunded her; then she enabled 2FA and updated privacy settings.

Multiple Choice

1. B

2. A

3. C

Matching

1-E, 2-C, 3-D, 4-B, 5-A

Fill-in-the-Blank

1) cleared, 2) two-factor authentication, 3) refund request

Short Answer (Sample Responses)

Q1: Overpayment scams and phishing links; confirm payments and avoid sending refunds until funds clear.

Q2: Prevents strangers from viewing or copying transaction details.

Q3: Check transaction status, contact support, provide evidence, and dispute with your bank if needed.