Teacher Answer Key

Case Study

1. • Public opinion supported the flight attendants because safety issues affect both crew and passengers.

2. • A mediator can guide both parties toward a mutual solution, maintaining communication and fairness.

Multiple Choice

1. D

2. A

3. A

Matching

1-C, 2-E, 3-A, 4-B, 5-D

Fill-in-the-Blank

1) A strike, 2) Mediation, 3) Membership

Short Answer (Sample Responses)

Q1: By withholding labor, workers can pressure employers to address demands since the company loses productivity and profit.

Q2: High labor costs may reduce competitiveness, potentially leading to job losses or business relocation.

Q3: Public support, the union's financial resources, and the broader economic climate all affect strike outcomes.