Teacher Answer Key

Case Study

1. The psychologist ran a full workplace assessment, gathering employee surveys, interviews and observations before proposing anything.

2. Managers went through six months of workshops on active listening, conflict resolution and goal-setting, plus one-on-one coaching on their own weak spots.

Multiple Choice

1. D

2. A

3. C

Matching

1-E, 2-C, 3-B, 4-A, 5-D

Fill-in-the-Blank

1) training, 2) Transformational, 3) time management

Short Answer (Sample Responses)

Q1: Time management training and creating flexible schedules.

Q2: Team dynamics ensure effective collaboration, reducing conflicts and improving outcomes.

Q3: Remote work requires new strategies like virtual team-building and improved digital communication.