Teacher Answer Key

Case Study

1. The reading says a slow drip is a cheap washer today, a warped cabinet floor in months, and a larger repair within a year, which is exactly the sequence Rashid experienced. The failure was predictable and announced itself in September, so the cost grew only because the early symptom went unaddressed rather than because the original problem was serious.

2. He should have photographed the dark ring and submitted a written maintenance request through the portal or by text immediately, keeping his own copy. The reading says a verbal or unreported problem creates no record, and that allowing damage to worsen through silence can shift responsibility onto the tenant, which is precisely what the landlord is now claiming.

Multiple Choice

1. C

2. C

3. A

Matching

1-E, 2-C, 3-D, 4-A, 5-B

Fill-in-the-Blank

1) preventive, 2) 120, 3) trap

Short Answer (Sample Responses)

Q1: The goal is not to become a contractor but to handle routine tasks and recognize early symptoms of serious ones. Gas lines, main panel work, structural changes, and permitted jobs carry severe risk and cause problems at sale or insurance claim time, so misjudging the line is more dangerous than lacking the skill.

Q2: A burst supply line at midnight does not wait for a maintenance department to open in the morning, and shutting the water off limits the damage in the meantime. The landlord still performs the repair, but the tenant is the only person present when the emergency starts.

Q3: Restricted airflow forces the system to run longer, which raises the utility bill every month it stays dirty. It also shortens the life of heating and cooling equipment that costs thousands of dollars to replace, so the loss compounds well past the price of the filter.