Teacher Answer Key

Case Study

1. The restaurant offers faster skill growth and higher pay, and the reading notes advancement comes quickly because competence is measured nightly and is visible. She would give up her evenings and both weekend nights, since restaurants are busiest when other people are not working, and she would lose the ability to be home for her brother.

2. The reading says the choice should be made with the schedule in view rather than discovered afterward, and it lists institutional food service as the option offering daytime hours and benefits. Comparing only pay ignores hours, benefits, and summers, which are the terms that actually differ between the two offers.

Multiple Choice

1. C

2. A

3. D

Matching

1-C, 2-D, 3-B, 4-E, 5-A

Fill-in-the-Blank

1) brigade, 2) danger, 3) cost

Short Answer (Sample Responses)

Q1: Under pressure people default to whatever they have practiced, so deciding who owns which station in advance prevents guessing during service. That is what allows fifty plates to leave the pass at once without anyone stopping to negotiate responsibilities.

Q2: Cutting hours below what service requires produces slow tickets, unhappy guests, and turnover, and replacing staff costs more than the wages saved. Labor is a lever owners can pull, but pulling it too far damages the revenue side faster than it helps the expense side.

Q3: Institutional and school food service offers daytime hours, benefits, and summers off while still cooking at volume, and corporate dining follows an office calendar. Product development, culinary education, food writing, and sales also use the training without requiring the service schedule.